



What we are going to cover

SCREENING YOUR CLIENTS: LEGAL & INSURANCE
ParQ forms, waivers, other legal, insurance, incident reports

 UNDERSTANDING YOUR CLIENTS
 Creating plans that work for your clients emotionally & physically, using tools to uncover their goals, needs, and motivation

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SCREENING YOUR CLIENTS' BODY TYPES • The 3 body types and how this can influence your programs

ASSESSMENTS, FITNESS TESTS, AND MONITORING PROGRESS
• Various methods to test your clients fitness levels

• How to effectively get your messages across









What is the Par-Q form?

- Minimal standard screening tool for clients starting a moderate- intensity exercise program
- Used to identify when physical activity would be good for your client <u>OR</u> if your client should seek medical advice before starting the program
- Consists of 7 questions referring to signs or symptoms that may indicate diseases that exercise can exacerbate
- Answers are yes & no. If answer yes, they should be referred to a doctor for further screening







What is the waiver form?

- It is a form (print or online) that means they are giving you informed consent before beginning an exercise program.
- Unlike PAR Q, every trainer or location may have a different informed consent document as they can vary among facilities depending on clientele, staff, equipment, etc. but all should include a min of:
 - purpose of the consent
 - degree of exercise supervision (i.e., close monitoring,
 - occasional monitoring)
 - · benefits and risks of exercise participation
 - steps or procedures that will be followed in an emergency situation
 - responsibilities of the client (i.e., reporting of symptoms, exercise program adherence)
 - statement covering confidentiality and freedom of consent to
 participate in the program









Other legal

NON DISCLOSURE AGREEMENT

• It is a contract through which the parties agree not to disclose information covered by the agreement.

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- Creates a confidential relationship between the parties to protect any type of confidential and proprietary information or <u>trade secrets</u>.
- · Protects non-public business information.
- Not necessarily for your clients but for any partnerships or potential business agreements

Check out this free NDA Template,

http://www.ndasforfree.com/NDAS/GetBasic.html"

Other legal

Privacy and Anti Spam legislation

- You must respect the privacy of your clients in line with your country's and international laws (make sure to google your country!)
- Even simple things like making sure to BCC on group emails!
- · Never discuss your clients details with anyone without their consent
- · Review the anti-spam legislation in your area
- If you use electronic channels to promote or market your organization, products or services, abide by the legal laws of the countries you are sending to

Insurance

As a fitness professional it is highly recommended that you get personal liability insurance

This may protect you in the event of accidents, injuries, fires, etc

Also many locations require for rental. Most gyms have group policies but still important to have your own

As an FNE, you can get your insurance with HUB International - Canada

As an FNE, you can get your insurance with K&K Insurance - USA



























BODY TYPE	DO	AVOID
ECTOMORPH	 ✓ Train with heavy weights ✓ Focus on Compound exercises vs Isolation ✓ Get enough protein ✓ Higher Carb Tolerance and should be eaten throughout the day 	 Overemphasis isolation moves Do too much cardio Skip meals Ectomorphs have to work harder on the weights in order to gain a toned physique
MESOMORPHS	 typically do best on a mixed diet, consisting of balanced carbohydrates, proteins, and fat Moderate carb tolerance so eat around workouts Respond quick to resistance training 	 Too many carbs Not balancing workouts Mesomorphs can easily gain weight but also respond very quickly to training.
ENDOMORPHS	 ✓ Train with intensity ✓ Do cardio regularly ✓ Limit carbs – eat higher protein & fat 	Only lift weights Eat processed foods Skip workouts Endomorphs hold onto fat and must workout regularly to maintain weight





You want to assess your clients BEFORE starting the program

- Ways to assess depend on your client, form of training, goals such as

 Trying to change body composition
- 3. Set up your check in points from the start with your clients

 - Are you doing weekly, monthly, 6 week check in's?
 How are you doing the check in? In person, via email, via skype
 Decide on your measurable and stick to those only!

CHICK TIP: At the beginning, schedule at least a weekly check in. This will allow you to adjust things quickly if they are not working.

CHICK TIP #2° Ensure you have a mix of physical measurable but also non aesthetic such as how much weight, fit test or stress level test





Fitness Testing: Cardio

- 1. Pick a distance (ie 1 mile) for a brisk walk
- Before you start, check your pulse and record (can use your fingers, heart rate monitor, etc. If using fingers, take for 10 secs and x by 6 to get beats per minute)
- 3. Do your walk and take your heart rate again once finished.
- 4. Record both numbers (ie start & finish)

CHICK TIP: I prefer to use a treadmill! You can set the pace to (ie speed of 3.5km so you know you are comparing apples to apples!)



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Coaching Effectively

Your clients are coming to you to help them CHANGE, not feel bad about where they are at!

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They are also NOT there just to hear all your knowledge and for you just to tell them what needs to be done but to have you help guide them to healthier living.

You have to ask the right, open ended QUESTIONS

- Uncover their personal reason for change THE WHY 1.
- 2.
- Discover what may be limiting them from reaching THE WHY Discover what may be limiting them from reaching THE ROADBLOCKS Find out what they have already tried & if it worked / why they stopped THE INTEL 3.
- 4. Find out when they were successful & how can we do more of that - THE POSSIBILITY
- 5. Uncover what they can realistically commit to RIGHT NOW THE PLAN

IMPORTANT : Use open ended questions like

"Imagine... · "What does XXX look like to you?",

· "What are your concerns & fears when it comes to fitness & nutrition changes



REMEMBER CHICKS, These are the things that make a heart centered fitness professional aka a Fitness & Nutrition Expert!

We want your clients to:

- To feel understood
- · To be supported
- To reach realistic goals we set together (no better feeling!)
- To thrive and feel positive about the journey NOT stressing about the destination!





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COMMUNICATING WITH YOUR CLIENTS

How to effectively get your messages across

